



CWMM

Contingent Workforce
Management

Broaden your view.
Sharpen your performance.

Take the next step to
enhance your process
and control your spend.

TAPFIN
A Manpower Company

A contingent workforce can provide a high degree of expertise and flexibility.

But successfully managing a contingent workforce amid changing regulations, market shifts and business transformations can be time-intensive and costly.

TAPFIN has delivered a comprehensive and streamlined approach to Contingent Workforce Management (CWM) to Fortune 500 companies for more than three decades.

With TAPFIN CWM, your organization gains more than just cost savings, vendor performance, risk mitigation, and process optimization. Year over year, TAPFIN gives you more to ensure you are always receiving more value and return on your original investment.

More Innovation

With TAPFIN, you get an innovative partner dedicated to continuous improvement. Whether it's new ways to assess, benchmark, or view your workforce portfolio, TAPFIN works diligently to bring you more innovative workforce solutions, so you can focus on your business.

Broader Expertise

One of the largest MSPs in the world, our network spans 82 countries, giving us the global framework to consistently deliver high performing workforce solutions grounded by deep local expertise. Plus, our toolkit of consultative assessments allows you to evaluate ROI, select the best-fit VMS technology partner, or even write your business case.

Better Quality

Our innovation and expertise stem from the quality of our people, processes and performance. The first in the market to formally standardize our quality processes through ISO certification, we draw from a decade of proven industry best practices – to ensure that you see better results faster.

Want to learn more about how TAPFIN can improve your contingent workforce management?

Contact us at 800-549-6525
or info@tapfin.com for our
free CWM assessment.



Success Stories

Global Financial Services Firm

Challenge:

Strategic reliance on contingent staffing model resulted in labor-intensive management of 30 primary vendors, 400 secondary vendors and more than 1,300 domestic consultants.

TAPFIN Results:

- Through review, consolidation, and optimization, generated 10% savings in first year.
- Implemented standardized agreements and processes across multiple business units while maintaining 100% program adoption from vendors and organization
- Conducted detailed assessment, then consolidated more than 400 vendors in 60 days to increase process efficiencies and cost savings
- Increased spend visibility with standardizing periodic reporting.

International Telecommunications Company

Challenge:

Brisk international growth resulted in rapid build-up of contingent staff across dispersed operations. Cost outpaced revenue in certain labor-intensive areas of the company.

TAPFIN Results:

- Reduced overall contingent staffing spend by 40% in the first year.
- Decreased administrative burden by automating requisition, evaluation and selection processes.
- Increased productivity by shortening procurement and fulfillment cycles.
- Increased compliance by auditing and correcting vendor contracts.

U.S. Health Insurance Company

Challenge:

Rapid growth and resultant hiring of contingent staff amplified the need to level the playing field between large and small vendors, create competitive market rates and ensure contract compliance.

TAPFIN Results:

- Generated 10% cost savings first year through consistent processes, hiring efficiencies and lower vendor rates.
 - Reestablished vendor selection criteria, allowing for greater equity between firms.
 - Improved participation of small, minority and disadvantaged businesses with increased reporting capabilities.
 - Instituted time-saving, automated process for entire “req to check” workflow.
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TAPFIN CWM solutions help clients
improve talent management and optimize ROI.

TAPFIN, a Manpower company, is a leading managed service provider (MSP) dedicated to the innovation and delivery of integrated workforce management solutions worldwide. TAPFIN's customized, scalable MSP solutions for contingent and project-based spend are instrumental in driving process, performance and productivity improvements across the client organization, while providing risk mitigation and overall cost reduction.

Part of Manpower Business Solutions, TAPFIN offers a complete suite of workforce management solutions that fully leverages Manpower's blend of global expertise and local knowledge. As the trusted advisor to many of the world's most well-respected employers, TAPFIN is helping clients win in the ever-changing world of work.

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